



February 23, 2024

Dear Ms. Archer,

Thank you for your email dated February 17, 2024, in which you invited TikTok to respond to an article by *Al Jazeera* alleging our platform is used to recruit Nepali nationals into the Russian army as fighters in the ongoing Russia-Ukraine conflict. We appreciate the opportunity to respond and provide more detail on our ongoing efforts to safeguard our global community.

TikTok is committed to upholding individual human dignity and ensuring our platform is not used to exploit vulnerable people. That includes working to protect against our platform being used for human exploitation. Our [Community Guidelines](#) explicitly prohibit human exploitation, including trafficking and smuggling. We currently have more than 40,000 trust and safety professionals working to protect our community, and we expect to invest more than two billion dollars in trust and safety efforts this year alone to find and remove this type of content, among others, as quickly as possible.

We have conducted an internal review and have not found content promoting or facilitating the smuggling of Nepalis to Russia. We recognize that tactics can evolve quickly and will continue monitoring and removing content facilitating, promoting, or normalizing human smuggling. We remain committed to investing in measures to improve our ability to identify and remove content that violates our policies, and we value ongoing feedback from our community of global experts, which helps us strengthen our processes and policies. For example, we partner with Stop the Traffik to ensure we have a robust approach to potentially violative content on the platform, including that which seeks to perpetrate human exploitation and smuggling.

Thank you again for the opportunity to address this critical issue and provide more information on our commitment to maintaining a safe platform for our community members.

Sincerely,

A handwritten signature in black ink that reads "Helena Lersch". The signature is written in a cursive, flowing style.

Helena Lersch
Vice President, TikTok